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| **Name of candidate** | Javed Iqbal |
| **Total experience** | 15+ years |
| **Current Position & Company name** | Senior Data Analyst & VIVID Homes |
| **Position Applied for** | Data Analytics Development Manager |
| **Joining time (notice period, date of expected etc)** | Immediate |
| **Current location** | London, UK |
| **Notes/ comments / summary of experience** | Javed Iqbal has total 15+ years of experience in   * He has Strong experience in Data Analytics. * He has good experience in versatile and solution-focused Senior Data Analyst/Business Intelligence and System Specialist * He has an experience in developed a range of reports including dashboards using BI Query or SQL Server Reporting Services * He has experience in developed and presented detailed and thorough reports from OPEN Housing using SSRS; designed a comprehensive dashboard which enabled performance monitoring across different business functions * He has experience in SQL Server 2008/19, Visual Studio 2008/16, ETL/SSIS support & development, BIDS, Crystal Reports, MS Power BI * He has an experience in MS SQL Server, SSMS, SSIS, SSRS, T-SQL and Power BI. |
| **Legally authorized to work in the work location (Yes/No)** | Yes, British Citizen |
| **Skill Passport Link:** A in depth analysis of the applicant using AI. This Analysis is FREE to our clients and they can look at Skills, Abilities Knowledge, Work Activities and Predictive Analysis (BIG 5 Personality Traits) openness, consciousness, extraversion, agreeableness and emotion.  **Note:** if the link is not Open, please refresh once. | [**https://www.hirextra.com/skill-passport?cv=ede95200961cd20a6428bf2d9e44a03f**](https://www.hirextra.com/skill-passport?cv=ede95200961cd20a6428bf2d9e44a03f) |

**Javed Iqbal**

**Profile Summary:**

* A versatile and solution-focused Senior Data Analyst/Business Intelligence and System Specialist with a wealth of cross-sector experience and a sustained record of success. A proficient strategist, with a deep understanding of business needs and an adept facility both to manage complex projects and develop bespoke systems; delivering quality innovations and solutions that bring commercial success and drive businesses forward. Has the ability to influence and negotiate with senior leaders to ensure needs are identified and fully addressed. Both a team player and an independent thinker, with valuable problem solving and decision-making ability, together with excellent communication skills that have been demonstrated in many areas. Committed to continually improving related procedures, by suggesting innovative ideas and being a consistently positive voice. Now looking to use expertise, diverse experience and commitment in a System or Data Analyst role, within a forward-thinking organisation.

**Key Skills AND Expertise:**

* Housing System Administration
* Parking and Payment System Administration
* System implementation background
* Application design, configuration and support
* Middleware installation, updates and upgrades
* Application Quality Assurance (QA) testing
* Technical and user documentation
* System optimisation and process improvements
* MS SQL Server, SSMS, SSIS, SSRS, T-SQL and Power BI
* SQL Server Data Warehouse design
* Database development in SQL server 2008 - 2019
* Designing, testing and building ETL/Interfaces
* Microsoft Dynamics CRM support and Data Analysis
* Designing, testing and building data migration solutions
* Data governance and compliance
* Accuracy and attention to detail

**Work Experience:**

**March 2020 – Present Study Break**

**Online Learning, various sites**

**Key Achievements and Responsibilities:**

* Enjoyed updating and learning new skills in the data space, and gained valuable expertise in Implementing a Data Warehouse, Database Design and Dimensional Modelling, MS Power BI Desktop (DAX, Power Query, Data Modelling), Data Analytics and Project Management

**Senior Data Analyst (contract)**

**VIVID Homes, www.vividhomes.co.uk**

**May 2019 – Dec 2019**

**Key Achievements and Responsibilities:**

* Provided key support within the largest provider of social housing in Hampshire, with full responsibility for backfill cover for the vacant Senior Business Intelligence Analyst position and to develop robust and scalable solutions
* Liaised extensively with stakeholders and members of the business to gather requirements and provide robust solutions
* Developed and presented detailed and thorough reports from OPEN Housing using SSRS; designed a comprehensive dashboard which enabled performance monitoring across different business functions
* Played a key role within a database migration; designed and built loaders for data migration from legacy systems and performed data cleansing and data integrity checks post data migration, this involved that automation of routines by creating stored procedures
* Streamlined the report development process which enabled easier management of requests
* Collaborated with Business Analysts, third-party Consultants to design and build extractions for tenant arrears data analysis
* Supported the BI reporting environment including SQL Server databases and managed application bugs identified through data quality checks
* Worked alongside with various stakeholders across different work streams, built and maintained strong relationships whilst prioritising workloads
* Provided key input in producing a business case for the introduction of Power BI within the organisation

**Application & Data Consultant (contract)**

**Homes in Sedgemoor, www.homesinsedgemoor.org**

**Nov 2016 – May 2019**

**Key Achievements and Responsibilities:**

* Managed legacy Capita Housing (Academy), provided BaU support and identified system improvements
* Optimised year-end procedures increasing robustness, efficiency and reducing processing time
* Developed a range of reports including dashboards using BI Query or SQL Server Reporting Services
* Managed application developments and provided technical solutions to business requirements
* Provided implementation support for migration of legacy Capita Housing/Academy to OPENHousing
* Managed the data migration to OPENHousing from legacy HMS including strategy, reconciliation and data cleansing
* Lead the conversion of legacy Capita Housing/BI Query to OPENHousing Insight/SSRS reports
* Developed ETL data extracts to the Council’sbespoke Revenues systems and third party Housing Contact that helped reduce arrears
* Produced contractor repairs interface specification and carried out testing (UAT) with new repairs OPENHousing interface
* Managed the successful implementation of OPENAccess (online tenant portal) as part of the digital strategy
* Prepared test plans and coordinated UAT workshops for OPENHousing including financial interface testing
* Configured Housing Managed System to meet the organisational GDPR retention policies
* Mentored internally promoted System Administrator, new Application Analyst and Performance Officer

**Applications Technical Analyst (fixed-term contract)**

**Paragon Community Housing, www.paragonchg.co.uk**

**Nov 2015 – Nov 2016**

**Key Achievements and Responsibilities:**

* Proved instrumental within the delivery of various projects, implementing and supporting applications, managing queries and processes
* Responsible for supporting and administering Capita Housing (Academy) and Keystone applications and ensuring that systems were stable with issues are kept to a minimum
* Assisted in application implementations and provided technical solutions to business requirements, coordinating with internal and external cross-functional teams and integrating application software changes and documented processes
* Performed daily checks, designed and monitored ETL processes and oversaw data cleansing as required
* Designed, developed enhancing application functionality for business needs along with conducting testing
* Maintained data for Audit compliancy, designing monitoring solutions and identifying root causes and ensuring accuracy
* Documented application enhancements and coordinated rollouts with third party suppliers
* Resolved 2nd line application related issues escalated from end-users liaising with suppliers as necessary
* Scoped work, developed a prototype of new functionality, tested, documented changes and rolled out
* Worked with colleagues in ICT to manage incidents, service requests, problem and change management whilst performing risk analysis and mitigation for application-related changes
* Supported SQL Server databases and Windows Servers as well as scripting TSQL statements for reports, data imports and data analysis on SQL server and Ingres

**Applications Support (Database Developer, Housing, Dynamics CRM)**

**Royal Borough of Kingston,www.kingston.gov.uk**

**Oct 2010 – Sep 2015**

**Key Achievements and Responsibilities:**

* Joined the tail end of the Microsoft Dynamics CRM project to lead on SSRS development
* Provided support to a bespoke MS Dynamics CRM & CIVICA UH solutions in a production environment
* Assumed ownership and resolve 2nd/3rd line BAU calls received from Service Desk within SLA
* Followed ITIL best practice to deal with Incidents, Problems, Change and Service requests
* Maintained project, technical, training, UAT, process and procedure documentations for applications
* Gathered client requirements and translated into report/technical specifications, working with Business Analysts and Project Managers for BI Reporting projects and Application enhancements
* Designed and developed audience driven SSRS reports from multi-database platforms; MS Dynamics 2011 CRM databases and CIVICA Universal Housing (UHW/UHT) including a SQL Server database I designed that interfaced with IVR capturing customer satisfaction results using Visual Studio or Report Builder
* Carried out data analysis including mapping, cleansing, migrating, extracting, using SSMS for advanced T-SQL techniques from complex relational databases
* Suggested, documented, configured & implemented changes to database applications to enhance data quality and data capture to help meet core reporting needs
* Contributed to the successful implementation of a large scale CIVICA UH (Housing system) and transitioned support from Project team to BAU
* Assisted or led in application related projects including implementing, designing & configuring
* Designed KPI reports from SOSTENUTO OLTP database and MS Service Centre System Manager data and Cisco UCCX Call Centre, CIVICA Civil Enforcement database using Crystal Reports 10/XI
* Upgraded reports from SSRS 2005 to SSRS 2008/2012 whilst also migrated to a new database upgrade from Crystal Reports to SQL SSRS 2008/2012
* Trained colleagues in SSRS, T-SQL and Crystal Reports and users in Report Manager
* Developed an integrated database to capture customer satisfaction survey results on SQL Server 2008 and subsequently designed SSRS KPI reports for the customer Contact Centre
* Managing administration of users, reports, housekeeping routines and security within the SQL Server BI estate including Report Server and in house and third party developed ETL/SSIS packages
* Participated and organised UAT for SSRS Reports developed by colleagues

**Additional Experience:**

**System& Data Analyst**

**Royal Borough of Kingston, www.kingston.gov.uk**

**Nov 2004 – Sep 2010**

**Commercial Web Developer**

**Classic Incense**

**Jul 2003 – Nov 2004**

**Technical Expertise:**

* Applications Administration and Support with implementation experience of MS Dynamics CRM 2011, CIVICA Universal Housing, CIVICA Civil Enforcement & Authority ICON (payment processing), Middle-ware installation and management, Capita Housing Academy and CIVICA Keystone
* SQL Server 2008/19, Visual Studio 2008/16, ETL/SSIS support & development, BIDS, Crystal Reports, MS Power BI
* T-SQL development including designing Views, Queries, Functions and Stored Procedures for BI
* Experienced in data analysis including mapping, cleansing, migrating, extracting, querying, performance tuning and modifying databases using SSMS and advanced T-SQL or SSIS from large relational databases
* Business Intelligence Certified Professional accredited by Learning Tree International

**Qualifications AND Professional Training:**

* SQL Server for Database Administrators – DataCamp, Online - 2020
* MS Power BI Desktop (DAX, Power Query, Data Modelling) – DataCamp, Online - 2020
* Project Management Foundations – LinkedIn, Online - 2020
* MS Power BI Desktop, SQL Programming, Implementing a Data Warehouse, Azure Administration – LinkedIn, Online - 2020
* ITIL Foundation – Learning Tree International, London - 2015
* SQL Server Analysis Services for Business Intelligence – Learning Tree International, London - 2013
* Developing SQL Queries for SQL Server – Learning Tree International, London - 2011
* SQL Server Integration Services for Business Intelligence – Learning Tree International, London - 2011
* SQL Server Reporting Services for Business Intelligence – Learning Tree International, London - 2011
* Crystal Reports Advanced – Contemporary PLC, Kingston - 2008
* BSc Joint (Hons): ICT with Applied Computing [2.2] – Middlesex University, London - 2002
* GNVQ Advanced in Information Technology [Distinction] – Newham College of Further Education, London - 1998