**MOYO IYIOLA BUSINESS ANALYST**

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**PERSONAL PROFILE**

As a Business Analyst with over 5 years’ experience of successful project delivery across industries, including information technology, banking and retail sectors; I am looking for the opportunity to help expand your business and over time, become an asset to you. My passion for producing quality deliverables, transformational programmes and performing in-depth analysis, allows me to capture the business needs which will enable a triumphant solution. My main competencies are managing internal and external stakeholders at all levels and I am efficient at translating business requirements to a technical and non-technical audience. I also possess a solid grasp of the Software Development Lifecycle (SDLC), and have used different delivery approaches such as Agile, Scrum and Waterfall to help deliver solutions with different technologies and platforms. I offer your company a leader who can get the best out of people, a team player who works well under pressure and an effective listener who takes feedback on board to improve and develop.

**COMPETENCIES AND SKILLS**

**CORE SKILLS & ANALYSIS TOOLS:** Business Case **|** Business Process Modelling **|** Current State Analysis **|** Gap Analysis Creation **|**MOSCOW

**REQUIREMENT ELICITATION AND ANALYSIS TOOLS:** Document Analysis **|** Process Mapping **|** Questionnaires **|**Brainstorming **|** Observations **|** Prototyping **|** Workshop Facilitation**|** Shadowing **|** User Stories

**BUSINESS PROCESS MODELLING TOOLS & IT SKILLS:** BPMN **|** JIRA **|** Visio

**INTERPERSONAL SKILLS:** Negotiation Skills **|** Effective Multitasking **|** Highly Analytical **|** Developing and Mentoring **|** Problem Solving **|** Creativity **|** Attention to Detail **|** Relationship Building

**DOCUMENTATION:** RASCI Matrix **|**Product backlog **|** Sprint Backlog **|** Requirements Catalogue **|** Business Requirement Document **|** Functional Specification Document **|** Non-functional Specification Document **|** RAID Logs **|**Test Scripts **|** Test Scenarios **|** UAT Sign Off

**PROFESIONAL EXPERIENCE**

***Business Analyst- Tritek Consulting Jan 2018 – Till Date***

**Digital Transformation and Business Process Mapping: Due to the company’s growth and expansion, it was identified that the organization needed to replace its disparate system and manage all core business functions from one streamlined ERP solution.**

***Key Achievements:***

* Studied project terms of reference upon joining the project and worked with the project manager in identifying the project work scope, deliverables, project stakeholders
* Analyse key stakeholders to determine their ability either to support or obstruct the project, establishing relationships with these stakeholders to support the delivery of business outcomes, working closely with solution architects, tech leads & product owners, identifying feature benefits and impact and looking at the bigger picture
* Documenting as-is and to-be state models, using gap analysis to understand disparities in order to achieve the desired solution, teasing out sub epics from epics via the use of context diagram, firming up solutions by documenting use cases.
* Capturing requirements, creating user stories through facilitated workshops, informal group sessions, scrum planning sessions (fleshing of feature designs, visualising stories on a board, discussing story steps and dependencies)
* Facilitate interviews and workshops in order to capture, validate, baseline and get elicited requirements signed off.
* Continuously monitor tasks and resources necessary to complete each sprint, working closely with developers, QA's and User Experience designers to ensure user stories are clear, concise and complete.
* Provide leadership, through influence, facilitation and communication, building an understanding of current and future needs (organizational, understanding needs and engaging widely across the whole business)
* Within a time-boxed driven, delivery focused agile process, I anticipate positive and negative user story impacts to other areas of the organization, evaluating each potential solution based on its overall impact to the organization.
* Support UAT testing, writing test scripts, ensuring acceptance criteria are fit for purpose, validating acceptance criteria with the product owner and training end users

***Agile Business Analyst -Tesco Bank Feb 2016 - Nov 2017***

**Migration of historical records from legacy system to a newer and efficient database**

***Key Achievements:***

* Established relationships with key stakeholders in the business to help identify key problems within the business and recommend solutions
* Conducted meetings with SMEs to capture AS-IS systems process, elicited requirements, capturing the proposed TO-BE systems process using Visio
* Facilitated and delivered requirement gathering workshops to capture requirements within different departments, validating and prioritizing requirements using MOSCOW and gaining sign-off.
* Created sprint backlogs, monitored performance and generated reports including the burndown chart and velocity
* Performed gap analysis to confirm need for proposed solution whilst contributing to the solutions design process
* Produced a detailed test plan identifying test activity for program and allocating tasks to business testers, documenting issues identified during the UAT testing phase that were out of scope for the program implementation and provided a prognosis of how these issues can be addressed in subsequent releases
* Coordinated UAT sign off in line with project time lines before live deployment
* Supported the go-live process by ensuring that training and communications were comprehensive and effective
* Strategized and worked well with a team of business analysts, towards the successful migration of the legacy system and its implementation of a newer efficient database.

***Business Analyst – Clydesdale Bank Jan 2015 -Dec 2015***

**Worked on a wide range of mobile banking applications and implemented CRM software to help maximise sales and improve customer experience.**

***Key Achievements****:*

* Liaised with business stakeholders to understand the onboarding process for new customer lending
* Arranged and facilitated workshops as well as one to one meeting with relevant stakeholders to elicit business functional and non-functional requirements.
* Analysed and documented requirements into requirement catalogue and BRD
* Ensured that required sign-offs to BRD’s are achieved in a timely manner ensuring no impact to the project plan
* Produced future state process diagrams using MS Visio
* Performed requirements verification and validated and gained requirements signed off
* Reviewed design documents against BRD and performed requirement traceability
* Wrote UAT test scenarios and test scripts
* Performed peer review on test scripts
* Executed test scripts and raised defects. Retested defects to ensure defected fixed
* Managed testing triage call between developers and UAT test analysts
* Performed ad-hoc testing on application
* Acted as a bridge between test and development teams
* Strategized and worked well with all stakeholders towards the successful migration and implementation of the CRM software and supported with the change migration strategy.
* Created mobile banking applications for commercial customers to improve UX

***Junior Business Analyst – Burberry Feb 2014 -Oct 2014***

**EDUCATION AND TRAINING**

* Agile Training
* ISEB Foundation Exam in Business Analysis
* SharePoint Training
* Prince 2 Certified
* Associate Member, British Computer Society (AMBCS)
* Teaching and Training (DipHE)
* Adult Nursing B.Sc. (2008)

**REFERENCES**

Available at request