**Frank Legborsi**

**Linux | Splunk | MS Azure | Microsoft Server | Network Administrator | Ansible | Puppet | Oracle DB | SQL Server**

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**SUMMARY:**

* I HAVE THE ABILITY TO LEARN AND UNDERSTAND ANYTHING
* I HAVE THE I “CAN DO” APTITUDE
* Cloud Engineer with 4 years 5 months of experience in Windows Administration, Configuration Management, Continuous Deployment and Cloud Implementations.
* Hands on experience in Azure Development, worked on Azure web application, App services, Azure storage, Azure SQL Database, Virtual Machines, Azure AD
* Designed, configured and deployed Microsoft Azure for a multitude of applications utilizing the Azure stack (including Compute, Web & Mobile, Blobs Resource Groups, Azure SQL, Cloud Services, and ARM), focusing on high-availability, fault tolerance, and auto-scaling.
* Expertise in Microsoft Azure Cloud Services (PaaS & IaaS), Document DB, MongoDB, and O365
* Manage different Azure environment for provisioning of Linux Servers and services executed by the providers.
* Expertise in RDBMS including MS SQL Server, Oracle DB with thorough knowledge in writing T-SQL, SQL\*Plus queries.
* Expertise in Linux Operating System
* Expertise in building an Asterisk IP PBX Telephony Solution using LINUX
* Routing Protocols: RIP, RipNG, EIGRP, OSPF
* Layer 2 Technologies: FRAME-RELAY, VPN, PPP, HDLC, DLCI, STP, RSTP, Ethereal, VLAN, Inter-VLAN
* Cisco Routers: 800, 1800, 2800 / Cisco Switches: 1900, 2900, 2950, 2960
* TCP/IP Protocol Stack (IP, SIP, VoIP, ARP, ICMP, TCP, UDP, RARP, FTP, TFTP, SSH, SCP, WinSCP, SSL, TLS, DHCP, DNS, HTTP, HTTPS)
* Deployment of Windows Operating System: 2012R2, 2016, 2019
* Windows PowerShell / BASH Scripting
* Virtualization: VMWare / Hyper – V / KVM
* Operating System: Windows 7/8/10, Linux (Oracle Linux, CentOS, RHEL).
* Ansible, Docker, Puppet

**TECHNICAL SKILLS:**

**Server Administration (Microsoft / REDHAT LINUX / ORACLE LINUX):**

* I have installed, Configured and Implemented Windows Server 2012 for optimal productivity
* I have Deployed and Implemented a Web Application on Microsoft Azure Cloud Platform
* I have Deployed and Implemented a MSSQL Server
* I have integrated, Configured and Managed Red Hat Enterprise Linux Server
* I have integrated, Configured and Managed a Kernel Based Virtualization Manager
* I have integrated, Configured and Managed Red Hat Linux Network Services.
* I have Integrated, Configured and Implemented Oracle DB 11gR2, 12c
* I have installed, Orchestrated, Configured and Managed an Asterisk IP PBX Server

**Network Administration (Cisco):**

* I have Installed, Configured and Managed Cisco Integrated Services Routers (800, 1800, 2800) Series
* I have Installed, Configured and Managed Cisco Catalyst Switches (1900, 2900, 2950, 2960) Series
* I have Configured Layer 2 WAN Technologies (Frame Relay, PPP, HDLC, DLCI)
* I have Designed, Implemented and Managed a LAN System (Case Study: Cyber Café / SOHO)

**Database Administration (MongoDB / MariaDB / Oracle DB / MSSQL):**

* I have Installed and Configured MongoDB
* I have Installed and Configured MariaDB
* I have Installed and Configured Oracle DB
* I have good command over MySQL
* I have good command over SQL\*Plus
* I have good command over T-SQL

**DevOps:**

* I have installed, Configured and Managed IT Infrastructures using Ansible
* I have installed, Configured and Managed IT Infrastructures using Puppet
* I have Installed, Configured and Managed Docker

**Cloud Computing (Microsoft / Red Hat)**

* Microsoft Azure
  + - Azure Active Directory

Azure Authentication

Azure Synchronization & Account Management

* + - Azure Virtual Machines (Linux / Windows)
    - Azure Virtual Networks (VNet)
    - Azure Cloud Services (PaaS)
* Microsoft O365
  + - O365 Management
* Red Hat OpenStack Administration

**Operating System:**

* Windows Client Operating System (7 / 8 / 10)
* Windows Server Operating System (2008 / 2008R2 / 2012 / 2012R2)
* Oracle Linux 7
* CentOS 7
* Red Hat Enterprise Linux 7

**PROFESSIONAL WORK HISTORY**

**Tek-Experts – Nigeria April 2019 – August 2019  
Office 365 Subject Matter Experts**

*Experienced Azure Cloud Engineer committed to maintaining cutting edge technical skills and up-to-date industry knowledge.*

* Exceptional Customer service skills.
* Microsoft Exchange Unified Messaging Experience.
* Plan, design, and execute Office 365 implementation including migration from on-premises as well as tenant to tenant.
* Migrating multiple on-premises Skype for Business environments to Microsoft Teams.
* A strong desire to knowledge sharing.
* Microsoft Office 365 knowledge expert.
* A strong relationship management.

**Tek-Experts – Nigeria August 2018 – March 2019  
Cloud Apps Support Engineer (Paas)**

*Experienced Azure Cloud Engineer committed to maintaining cutting edge technical skills and up-to-date industry knowledge.*

* Install, work in and troubleshoot supported applications on all operating systems that run these products to assist Microsoft customers.
* Provide consulting and cloud architecture for premier customers and internal projects running on **Microsoft Azure platform** for high-availability of services, low operational costs.
* Reporting to the Group Manager for technical escalations, analyze top-issues and top call drivers for the week and provide action plans to streamline processes.
* Handle escalated Support tickets till closure for MS **Azure PaaS platform**.
* Exposed to working with various issue severities, engaging specialized teams, close deadlines.
* Work closely with the program management / product group for info on new released features.
* Design lab sessions for team members to reproduce critical issue.
* Organize tech sync calls to be up-to-date on platform updates / emerging technologies.

**Tek-Experts – Nigeria April 2018 – August 2018  
Cloud Support Engineer (IaaS – Identity)**

*Experienced Azure Cloud Engineer committed to maintaining cutting edge technical skills and up-to-date industry knowledge.*

* Maintained a high level of technical product knowledge in the Identity, Office 365 and Intune
* Install, work in and troubleshoot supported applications on all operating systems that run these products to assist Microsoft customers.
* I have Deployed, Integrated On-Premise AD Objects to Azure Active Directory
* I have Managed, Deployed, Integrated On-Premise and Azure Users, Groups
* I have integrated, Implemented Azure AD Authentication
* I have Deployed PowerShell to fix Azure Active Directory issues
* Design lab sessions for team members to reproduce critical issue
* Resolve support escalations to improve customer satisfaction
* Mitigate customer reported issues in the given SLAs
* Escalate to component teams and SMEs for deep repair of live site incidents and track the incidents using MSSOLVE as ticketing tool and keeping the track of the incidents
* Coordinating with multiple teams to escalate the issues timely and monitor the status within the SLAs

**IIHT – Lagos NOV 2017 – Mar 2018  
Windows Server Administrator**

*Designed and deployed a virtual domain network for use as a development environment that includes a domain controller, Active Directory 2012R2, DHCP, and DNS*

* I have integrated, deployed, Installed and configured Windows server hardware and software, to include physical and virtual servers, Windows Server with GUI, Windows Server Core, Active Directory, IIS, VMware.
* I have integrated a planned program of virus updates, patch and service pack management.
* I have deployed system maintenance, hardware and software upgrades.
* Interfaces with Network Engineers, and Application Teams to optimize systems use and configuration.
* I have provided technical knowledge and recommendations to staff members as required.
* Provides server hardware capacity recommendations.
* I have provided installation support for new applications and software releases.
* Interfaces with hardware vendors to maintain and schedule repair of equipment in a timely manner.
* provide hardware repair and maintenance as required.
* I have provided other related duties as assigned.

**Software Technology Park Limited FEB 2016 – OCT 2017  
Linux System | Oracle DB Administrator**

Database administrator (DBA) with extensive experience designing, coding, testing and supporting next-generation database solutions in Oracle enterprise environment. Proficient in an assortment of technologies, including Oracle 11g/12c, Access, MySQL, MongoDB, Apache HTTP Server, Tomcat Server, Windows, and Linux.

* I administered Oracle 11g servers running on Windows and Linux
* I automated and implemented backup and recovery procedures
* I monitored and fine-tuned database performance
* I designed database architecture and application schema
* I designed and created tables with indexes, triggers, sequences, and foreign keys to support ICDB interfaces. Created and ran seed data loads for static table population.

**[Technical Consultant AUG 2017 - Present](https://www.linkedin.com/company/18996168/)**

[Sim Metadata Technologies Ltd](https://www.linkedin.com/company/18996168/)

I've worked on a variety of short-term consulting assignments, either on-site or by remote working. Recently most of these assignments have been on Big Data with Hadoop, Oracle Database, SQL Server, Oracle R Enterprise (ORE) and R.  
  
I regularly work on projects for Sim Metadata Technologies Ltd, remote working with VPN access.  
  
Some of my other assignments have been on:

* Analytics as a Service
* QA and Project Reviews
* Upgrading and migrating Oracle Database environment
* Training (Oracle Database | SQL Server | Linux | Data Analytics)

**INDIAN INSTITUTE OF HARDWARE TECHNOLOGIES DEC 2015 – FEB 2016  
Network Engineer**

*Installed and configured Cisco Routers and Switches in a mixed operating environment; Linux and Windows.*

* Re-engineered existing CAT6 cable plant infrastructure for office expansion and migration from previous network.
* Configuration of layer – 2 and Layer – 3 equipment
* Increased network efficiency
* Dealt with monitoring tools like Wire-shark
* Installation, Configuration and Administration of Windows Servers 2008R2, Active Directory, FTP, DNS, DHCP TFTP
* Replacing branch hardware with new 2851 routers and 2960 switches
* Troubleshooting complex LAN/WAN infrastructure, including routing protocols RIPv2 and RipNG
* Configuring network access servers and routers for AAA Security.
* Upgrading and backups of Cisco router configuration files.

**NYSC - ENUGU STATE SECRETARIAT NOV 2014 – OCT 2015 Computer System Analyst**

*Installed, Designed, Maintained and Configured organization’s computer systems solutions to help in efficient and effective operations of the Information Systems Solutions.*

* Troubleshoot existing systems and introduced new system for smooth working
* Provided technical support and planning base for crucial projects
* Documented new and updated existing technical specifications
* Training end-users how to use and operate software applications
* Responsible for maintenance of hardware and software used for training purposes and recommending repairs to management where appropriate

**CERTIFICATIONS:**

* Red Hat Certified Engineer
* Red Hat Certified Virtualization Administrator
* Cisco Certified Network Associate
* Microsoft Certified System Engineer
* Certified Ethical Hacker (EC-Council)
* Linux Foundation Certified System Administrator

**TRAININGS:**

* Red Hat Server Hardening
* Red Hat OpenStack Administrator
* Oracle Solaris System Administrator
* Oracle Solaris Network Administrator
* Ansible for IT Automation
* Puppet for IT Automation
* Big Data using Hadoop
* Oracle Database Administration (11gR2)
* Microsoft Certified Specialist Implementing Microsoft Azure Infrastructure Solutions
* O365 Administration
* Exchange Online Administration
* SharePoint Online Administration

**PROJECTS:**

* Implementation and Deployment of Web Application on Cloud using Microsoft Azure
* Design and Implementation of an Asterisk IP – Based PBX Telephony System
* YUM Server Package Repository
* Design and Implementation of a Hospital LAN System
* Securing BHG Global Tech IT Infrastructures using Red Hat Enterprise Linux 7
* DESIGN AND IMPLEMENTATION OF A SELF-SIGNED SSL CERTIFICATE ON RHEL / ORACLE SOLARIS 11 & ORACLE LINUX

**EDUCATIONAL QUALIFICATION**

**Sharda University, Greater Noida, Utta Pradesh, India**

Bachelor of Technology (First Division) in Information Technology 2014

**Birabi Memorial Grammar School, Bori, Rivers State**Senior Secondary Certificate Examination.   
WAEC 2003

**RECOGNITION AND ACHIEVEMENT**

* The most Dedicated Staff of the Month (for two consecutive months) 2017
* Best IoT Aware Student of the Year (Awarded by Mercury Solutions, India) 2014
* Best Graduating Information Technology Student 2014
* Information Technology Student of the Year 2013

**REFERENCE**

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