

Pankaj Joshi

USER EXPERIENCE DESIGNER

Details

Delhi, India
9871466952
pankajjoshi2119@gmail.com

Links

Linked In

Skills

User Experience Skills

Visual Design Skills

Figma

User Research

Knowledgeable in User
Interface/ User Experience

Languages

English

Hindi

Hobbies

Trekking, Combat Sports,
Research, Philosophy

Profile

Passionate and experienced User Experience Designer with a proven track record of successfully leading UX Design projects, and achieving high levels of client satisfaction. Experience in assessing Client requirements and generating a product that successfully meets those standards. Offering strong communication skills, and an ability to collaborate and lead as a dynamic and dedicated professional. Bringing forth the ability to determine product specifications, production timelines, and in-depth plans for product development. An analytical thinker who works collaboratively to get the job done.

Employment History

UX/UI Designer at Scoreme Solutions Pvt. Ltd, Gurugram, Haryana

MAY 2022 --- DECEMBER 2022

- Oversaw all aspects of design and development, and offered design solutions when necessary.
- Worked on Digital Lending Product for Union Bank of India
- Build Design System from scratch for the company's client & internal product.
- Back & forth communication with frontend & backend development teams to resolve their issues related to UI/UX.
- Worked as a productive and positive team member to design, prototype, test, gather feedback, and analyse feedback.
- Worked to ensure a positive and hassle-free customer experience.

Product Designer at Soulpage IT Solutions Pvt Ltd., Telangana

MAY 2021 — MAY 2022

- Oversaw all aspects of design and development, and offered design solutions when necessary.
- Worked as a productive and positive team member to design, code, test, report, and debug operations.
- Utilized my skills and knowledge of hand and power tools to design and build.
- Assisted Senior Product Manager with all tasks related to the successful launching of products.
- Identified failures and successes of a product, using them as a springboard for future development goals.

Senior User Experience Designer at Craftezy, Gujarat

MAY 2021 — JULY 2022 (Freelance)

- Assessed user feedback and lead initiatives for product adjustments to grow user base and overall user satisfaction.
- Developed and presented findings and solutions to audiences including senior executives and stakeholders.
- Tested product usability with UX research team.
- Ensured that the visions of the director and designer were carried out through production.
- Worked to ensure a positive and hassle-free customer experience.

- Collaborated with marketing professionals and creative directors to ensure the brand and mission of the company was honoured.
- Created compelling social media graphics that supported the company mission.

Brand Identity Designer at Design Dimension, Delhi

NOVEMBER 2020 — MAY 2021

- Collaborated with other team members to create fresh brand ideas and project initiatives.
- Developed unique content for a variety of clients sites to improve presence and brand awareness.
- Collaborated with marketing professionals and creative directors to ensure the brand and mission of the company was honored.
- Effectively communicated the mission of our brand.
- Managed various social accounts to maintain brand awareness.
- Created compelling social media graphics that supported the company mission.

UI/UX Designer & Brand Identity Consultant at Freelancer, Delhi

2017 — 2021

- Collaborated with other team members to create fresh brand ideas and project initiatives.
- Developed unique content for a variety of clients sites to improve presence and brand awareness.
- Managed various social accounts to maintain brand awareness.

Concurrent Auditor at ICICI bank (S.C Goyal & Co.), Delhi

JUNE 2017 — SEPTEMBER 2018

- Examined accounting records to ensure accuracy.
- Established communications standards, processes, and protocols.
- Brought forth the ability to work well independently as well as in teams.
- Audited Foreign Trade & Retail Banking in ICICI Bank.

Local Office Administrator at Learning Hub Pvt. Ltd, Delhi

2016 — 2017

- Served as a dedicated Office Administrator in a fast-paced office.
- Managed office space and office equipment.
- Managed telephone and email communication systems and maintained office supplies ordering office supplies with accuracy.
- Helped to effectively manage the busy office.
- Managed office mail, payroll distribution, and the physical setting of the front office.

Education

Bachelor of Commerce, Delhi University, Delhi

AUGUST 2015 — NOVEMBER 2018

Masters of Commerce, IGNOU, Delhi

DECEMBER 2019 — PRESENT

Post Graduate Certification in UX Design & HCI, IIT Guwahati

NOVEMBER 2022 — PRESENT

Courses

Design System, Skillshare

AUGUST 2021 — OCTOBER 2021

Google UX Design Certification, Coursera

OCTOBER 2022 — OCTOBER 2022

Building Design System in Figma from Scratch - UI UX Mastery, Udemy

JANUARY 2023

Responsive Design with Grids. A Guide for UX/UI Designer, Udemy

JANUARY 2023

The Complete Figma Course – Designing Mobile & Web App UI/UX, Udemy

JANUARY 2023

How to Make a WordPress Blog for Beginners, Udemy

JANUARY 2023

Skills

UI Designer, UX Design, User Experience Design, Product Design, Website Design, Mobile app Design, Design system, Design Library Design, Cross Platform Design, Knowledge about HTML, CSS, Interaction Design, Information Architecture, Sitemap

Tools

Adobe Photoshop, Adobe Illustrator, Adobe InDesign, Adobe XD, Figma, Sketch, Invision, Balsamiq, Miro, Atlassian JIRA,